

Advanced Oncotherapy is an innovative technology business focused on delivering a proton-based radiotherapy system using technology originally developed and tested at the world- renowned CERN facility in Switzerland.

Proton beam therapy is likely to play a crucial role in the affordable treatment of cancer in the future. Advanced Oncotherapy's system is based on a linear accelerator ('LIGHT') technology that is superior to traditional cyclotron/synchrotron accelerators and significantly less expensive to implement than its competitors. The company acquired the technology through the acquisition of A.D.A.M. SA, a CERN spin-off company, in 2013.

Commercial momentum is now building, with an order book reaching several hundred million dollars. In the UK the company has formed a JV with Circle, a leading UK healthcare company, to create a proton therapy centre at a prestigious Harley Street site which is currently being developed.

In preparation for the installation and commissioning of the first LIGHT system at our test site (STFC Daresbury) prior to shipping to our customer site, the Client Services Team of Advanced Oncotherapy plc is recruiting a team of installation, service and site support engineers. This new team will work closely with the technical team in A.D.A.M SA in Geneva, undertaking initial training in the research bunker and contributing to the specification of the installation, service and site support requirements of the first and subsequent machines.

Job description

Responsibilities

- Interact weekly with R&D and Engineering to define interfaces to the LIGHT system
- Liaise weekly with R&D and Customer to define interfaces to the facility at the test site and customer site
- Work with suppliers to obtain technical information required to support the Light system
- Provide input for BoMs for the test and customer site
- Provide input for BoMs for the service, installation and commissioning equipment
- Produce/provide input for documentation required for the project
- Take part in design review and CCB
- Provide input for operational requirements
- Support Operation & Logistics with delivery and installation planning
- Support and manage the implementation of customer feedback and complaints processes
- Support the implementation of parts return process
- Advice and support the implementation of global service and support processes
- Work with RA/QA to ensure compliance with applicable regulations and laws
- Assist and provide input for documentation required for installation of the LIGHT system at a test site
- Assist and provide input for documentation required for installation of the LIGHT system at a customer site
- Liaise with test site and customers for completion of documentation required for regulatory purposes

- Create procedures and processes for support tasks
- Assist and provide input to manage customer training

Skills/Experience/Education

- Minimum of an HNC or equivalent in engineering or science
- Must have 5 years' experience gained in a class 2 medical device environment
- Must have experience in successful new product introductions and post sales customer support.
- Must have experience of working on large scale complex medical device project
- Must have expertise in product creation process and product lifecycle of a medical device
- Demonstrable experience of creating technical documentation
- Must have experience of change and configuration management.
- Ambitious to develop and work as part of a diverse team
- Soft skills to include 'team player', ability to work independently, discretion, confidentiality, people management and communication, flexibility, performing under pressure.
- Willingness to travel in the UK and overseas

The Candidate

Enthusiastic, flexible, with a strong desire to learn and develop within the role. Attention to detail and professional communication skills. Must be willing to collaborate with multiple functions based in different locations. Able to work within tight timelines. Experience of working on large scale complex medical device project and post sales customer support is essential for this position. Work will be split from home/office with regular visits to our R&D centre in Geneva and some of our third-party suppliers. Time will also be spent at our test facility in the UK at STFC Daresbury.

Applications open 14 May and close on 31 May 2018.
Apply with CV and covering letter to HR Administrator Bianca Mercea
bm@avoplc.com

For further information, please contact Support Manager, Monika Pfuhl
mp@avoplc.com